



## GOVERNMENT OF PUERTO RICO

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Department of Health  
Medicaid Program

November 5, 2021

Managed Care Organizations (MCOs)  
Medicare Advantage Organizations (MAOs)  
Pharmacy Benefit Managers (PBMs)  
Puerto Rico Government Health Plan – Vital Plan

### **IMPORTANT INFORMATION ABOUT THE MEDICAID PROGRAM FOR ALL PROVIDERS IN PUERTO RICO**

This communication is to inform you of the deadline of December 31, 2021 for providers to enroll in the Provider Enrollment Portal (PEP) of the Puerto Rico Medicaid Program (PRMP). This requirement applies to all providers who provide, bill, order, prescribe, or refer Medicaid beneficiaries under the Plan de Salud del Gobierno de Puerto Rico, Vital and all providers who receive Medicaid funds under the Medicare Platino Plans for wraparound services. Providers who do not enroll via the PEP by this deadline will no longer be able to submit claims for reimbursement with Medicaid funds for date of service on and after January 1, 2022.

PRMP implemented the PEP on April 27, 2020 to comply with the Affordable Care Act of 2010 (ACA) and the 21st Century Cures Act amendment which require State Medicaid Agencies (SMAs) to enroll participating providers in the Medicaid Program. As of December 31, 2021, all providers active in Vital or Medicare Platino networks must complete their enrollment process via PEP to continue participating in these health plans. It is important to remind you that enrollment can only be backdated for a maximum of 90 days.

We urge your network providers to submit their enrollment as soon as possible to avoid any impact to encounters and claim payments. Providers who do not enroll via PEP by the deadline will not be paid for dates of service on and after January 1, 2022 and will be removed from participation in Puerto Rico Government Health networks.

Providers should go to <https://www.medicaid.pr.gov/Home/PEP/> for more information and for the link to the PEP for application submission. Providers

with questions may contact the Medicaid Provider Services Contact Center at (787) 641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday.

PRMP appreciates your support and commitment to share this communication to all the providers in your network.

Cordially,



Edna Y. Marín Ramos, MA  
Executive Director  
Puerto Rico Medicaid Program

cc: Carlos Mellado López, MD  
Puerto Rico Secretary of Health

Jorge Galva, JD, MHSA  
Executive Director  
Puerto Rico Health Insurance Administration (PRHIA)