



January 31, 2024

**Circular Letter 24-0131**

**TO: All Managed Care Organization (MCOs), Medicare Advantage Organizations (MAOs), Providers and Pharmacy Benefit Administrators (PBM) of the Government Health Plan, Plan Vital, and Medicare Platino.**

**RE: Implementation of edits in the Provider Enrollment Portal (PEP) required by Puerto Rico Medicaid Program (PRMP).**

As informed by the Puerto Rico Medicaid Program (PRMP), effective March 15, 2023, edits associated with the location of services rendered to Medicaid beneficiaries will be applied to all provider billable services under Medicaid Vital and Medicare Advantage Platino. This, as result of the implementation of the Provider Enrollment Portal (PEP).

Puerto Rico Health Insurance Administration (PRHIA) urges all MCOs, MAOs and PBMs to outreach and ensure that all providers and their contracted locations within the network are registered successfully in the PEP and complaint. This requirement is met by the following contract clauses:

- MCO articles: 9.2.2.6.1.20; 9.2.2.6.2.1; and 9.2.2.6.2.2
- MAO articles: 6.1.9
- PBM contract: 7.1.3

Services rendered at provider locations that are not compliant, cannot be paid with Medicaid funds effective PRMP's implementation.

If you or your provider network have further questions regarding this the PEP implementation, please reach out to the Puerto Rico Medicaid Program-Provider Enrollment Unite at (787)641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday. You may also submit your inquiry by email to [prmp-pep@salud.pr.gov](mailto:prmp-pep@salud.pr.gov).

Cordially,

Roxanna K. Rosario Serrano, BHE, MS  
Executive Director

c. Raquel Vera-Esq., Acting Legal Director  
Norberto Negrón- Esq., Chief Compliance Officer  
Dinorah Collazo, PRMP Executive Director

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