



February 7, 2024

Circular Letter 24-0131-A (Amended)

TO: All Managed Care Organization (MCOs), Medicare Advantage Organizations (MAOs), Providers and Pharmacy Benefit Administrators (PBM) of the Government Health Plan, Plan Vital, and Medicare Platino.

RE: Implementation of edits in the Provider Enrollment Portal (PEP) required by Puerto Rico Medicaid Program (PRMP).

This letter amends Circular Letter 24-0131 regarding the application of edits associated to the implementation of the Provider Enrollment Portal (PEP).

The Puerto Rico Health Insurance Administration (PRHIA) would like to clarify that at this time, the Puerto Rico Medicaid Program (PRMP) has stated that this requirement **does not extend to Medicare Advantage Platino D-SNP Providers or its Pharmacy Benefit Managers (PBMs)** until further notice.

Following the implementation of the PEP, edits will be applied to all provider billable services under Medicaid-Plan Vital providers.

PRHIA encourages the Managed Care Organizations (MCOs) and the Plan Vital's PBM to reach out and ensure that all providers and their contracted locations within the network are successfully registered in the PEP and in compliance. This outreach is in accordance with contract requirements.

If you or your provider network have further questions regarding the PEP implementation, please feel free to reach out to the Puerto Rico Medicaid Program-Provider Enrollment Unit at (787) 641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday. Alternatively, you may submit your inquiry by email to prmp-pep@salud.pr.gov.

Cordially,

Roxanna K. Rosario Serrano, BHE, MS
Executive Director

c. Raquel Vera-Esq., Acting Legal Director
Norberto Negrón- Esq., Chief Compliance Officer
Dinorah Collazo, PRMP Executive Director